OVERCOMER

Child Safety Standards

儿童安全标准

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Public web version: the /child-safety page on the official Overcomer website · 网页版见 Overcomer 官网 /child-safety 页面

Part I — English

1. Our Commitment

Overcomer (the "App"), published on Google Play by the developer OvercomerCW, has zero tolerance for child sexual abuse and exploitation (CSAE). We publicly commit to preventing, detecting, and removing any content or conduct that sexualises, exploits, or endangers children on every surface of the App, including private chats, group chats, Moments, and marketplace listings. These standards apply to all users without exception.

2. Prohibited Content and Conduct

The following are strictly prohibited: child sexual abuse material (CSAM) in any form; content that sexualises or sexually depicts minors, whether real, drawn, or computer-generated; grooming — approaching a minor or building trust with a minor for sexual purposes; sextortion — threatening or blackmailing a minor using real or alleged intimate images; live-streamed or recorded sexual abuse of minors; and the trafficking of children for sexual exploitation. Attempting, facilitating, or advertising any of the above is equally prohibited.

3. In-App Reporting

Every user can report harmful content or accounts directly inside the App: long-press any message in a chat to report it, or open a user's profile to report that account. Reports can be submitted at any time and are treated confidentially, and reports involving child safety are handled with priority.

4. Human Review and Enforcement

All reports are reviewed by our human moderation team through a dedicated review console. When a violation is confirmed, we take enforcement action, which may include removing the content, restricting features, and permanently terminating the offending account. Confirmed child-safety violations always result in immediate content removal and account termination.

5. CSAM Removal and Reporting to Authorities

When we become aware of CSAM on the App, we immediately remove the content, terminate the associated accounts, and preserve the relevant evidence as required by applicable law. We report confirmed CSAM to the relevant authorities, such as the National Center for Missing & Exploited Children (NCMEC) or the competent authority in the affected jurisdiction.

6. Cooperation with Law Enforcement

We cooperate with law enforcement agencies in child-safety investigations. Where legally required, or where a child is at imminent risk, we respond to valid legal requests and provide the necessary information in accordance with applicable law and our Privacy Policy.

7. Protection of Minors

The App is intended for users aged 13 and over and does not offer services directed at children. If we learn that an account belongs to a child under 13, we delete the account and its personal information promptly. We moderate the public surfaces of the App and provide blocking and reporting tools so users can protect themselves from unwanted contact.

8. Compliance with Child Safety Laws

We comply with applicable child-safety laws in every region where the App is available, including CSAM reporting obligations and other regulations addressing child sexual abuse and exploitation. We review these standards regularly and update them as laws and industry best practices evolve.

9. Child Safety Contact

For any child-safety concern, report, or question about these standards, contact our designated child-safety team at contact@consumerwill001.com. Reports from users, parents, guardians, and authorities are all welcome and will be handled promptly.

第二部分 — 中文

1. 我们的承诺

Overcomer（以下简称“本应用”，由开发者 OvercomerCW 在 Google Play 发布）对儿童性虐待与性剥削（CSAE）采取零容忍政策。我们公开承诺，在本应用的所有功能场景（包括私聊、群聊、朋友圈及闲置好物列表）中预防、发现并删除任何将儿童性化、剥削儿童或危害儿童安全的内容与行为。本标准无一例外地适用于所有用户。

2. 禁止的内容与行为

以下内容与行为被严格禁止：任何形式的儿童性虐待材料（CSAM）；将未成年人性化或以性方式描绘未成年人的内容（无论真实拍摄、绘制还是计算机生成）；诱骗（grooming）——出于性目的接近未成年人或骗取其信任；性勒索（sextortion）——利用真实或声称持有的私密影像威胁、勒索未成年人；对未成年人性虐待的直播或录制；以及以性剥削为目的的儿童拐卖。企图实施、协助实施或宣传上述任何行为同样被禁止。

3. 应用内举报机制

每位用户都可以直接在应用内举报有害内容或账号：在聊天中长按任意消息即可举报该消息，或打开用户的个人资料页举报该账号。举报可随时提交并将被保密处理，涉及儿童安全的举报会被优先处理。

4. 人工审核与处置

所有举报均由我们的人工审核团队通过专门的审核后台进行审查。违规行为一经核实，我们将采取处置措施，包括删除内容、限制功能以及永久封禁违规账号。经核实的儿童安全违规行为一律立即删除内容并封禁账号。

5. CSAM 的移除与向当局报告

一旦发现本应用中存在 CSAM，我们将立即移除相关内容、封禁相关账号，并依据适用法律保全相关证据。我们会将经确认的 CSAM 向有关当局报告，例如美国国家失踪与受剥削儿童中心（NCMEC）或所涉司法辖区的主管机构。

6. 配合执法

我们在儿童安全相关调查中配合执法机关的工作。在法律要求或儿童面临紧迫危险的情况下，我们将依据适用法律和我们的《隐私协议》响应合法的执法请求并提供必要信息。

7. 未成年人保护措施

本应用面向 13 周岁及以上用户，不面向儿童提供服务。若我们发现某账号属于未满 13 周岁的儿童，将及时删除该账号及其个人信息。我们对应用内的公开内容进行审核管理，并提供拉黑与举报工具，帮助用户免受不受欢迎的接触。

8. 遵守儿童安全法律

我们遵守本应用可用的各个地区所适用的儿童安全法律，包括 CSAM 报告义务以及其他与儿童性虐待和性剥削相关的法规。我们会定期审视本标准，并随法律和行业最佳实践的发展及时更新。

9. 儿童安全联系方式

如有任何儿童安全问题、举报或对本标准的疑问，请通过 contact@consumerwill001.com 联系我们指定的儿童安全团队。我们欢迎来自用户、家长、监护人及主管机构的反馈，并将及时处理。

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